

OnlineExpert System Requirements

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Workstation Hardware

- Pentium III 500 MHz (or greater)
- 64MB (128 MB w/Win 2000 & XP)
- 200 MB Hard Drive Free Disk Space (or greater)
- 8x CD ROM (if using MediaPoint CD's)
- AGP 4MB Video Card (or greater; 16-bit video)
- 100% SoundBlaster Compatible Sound Card /Full-Duplex
- Headphones – Recommended for group training environment
- 10/100 Fast Ethernet Network Connection w/ TCP/IP Installed
- Internet Access - 56K Modem minimum
- Monitor Supports 16-bit Video
- Mouse & Keyboard

Workstation Software

- Windows 98 SE, ME, 2000, XP
- Windows Media Player 9
- Internet Explorer 5.5 or higher
- LearnKey Plug-in for interactive lab questions
- Microsoft Java Virtual Machine Version 5.0.3309 or higher
- Flash Player Version 6.0.65 or higher

Network

- All networked workstations must have Internet access. If a proxy or firewall is in place, appropriate ports must be opened and permissions given for streaming media
- Disable caching for the *.OnlineExpert.com domain on all servers
- Allow the *.OnlineExpert.com domain to use port 80 for outbound traffic without redirection

Additional Notes

- Pop-up Blockers must have *.onlineexpert.com "allowed" in the blocker software options
- Email addresses are used as the user name for OnlineExpert. Each user must have a unique email address so that the reports can accurately identify each user's activity and scores
- Email addresses are also used for the "forgot your password" and course assignment notification features

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